

Repair Order Form / Santa Cruz Gear Repair

1. Your Details:

Name _____
Return Shipping Address _____ Apt/Ste/Other _____
City _____ State _____ Zip _____
Email _____
Day Phone (_____) _____ Evening Phone (_____) _____
(Your repair will be return shipped via USPS Priority Mail w/ tracking info emailed. If you prefer UPS or FedEx, please include a prepaid UPS or FedEx shipping label)
Include insurance with return shipping? (please circle one) YES NO If YES, what amount of insurance (ie the value of your item)? \$ _____
Return shipping with signature required? (please circle one) YES NO

2. Repair Details:

Table with 2 columns: Brand / Model, Repairs Needed / Comments (please mark repairs with masking tape if possible)

3. Repair Options – Please choose ONE option:

- Repair it. I've checked your price list, and I'm good with just getting the repair done at the prices reflected.
Proceed with repairs up to \$_____. If we deem your repair will exceed this amount, we'll contact you first.
Email with estimate first. We'll follow up within 24 hours of receipt with a quote.

Please note that if you decide NOT to move forward with the repair, you will be charged return shipping.

4. Payment Details – Please choose ONE option:

- Send me an invoice via Square. We'll send an invoice for repair amount + shipping. Pay online with credit or debit card.
Charge my credit card. We'll charge repair amount + return shipping to the credit card below:

Cardholder Name _____ Billing Zip Code _____
Card Number _____
Exp Date (mm/yy) _____ / _____ CVV Code _____
(3 digit code on back for Visa, MC, Discover. 4 digit code on front for AmEx)
Cardholder Signature: _____ Date ____ / ____ / ____
(The above information is shredded once your transaction is completed.)

Ship to:

Santa Cruz Gear Repair
PO Box 1656
Capitola, CA 95010

Please fill out this form and include with your repair shipment.

Mail to address listed to the left, or cut and tape to box.

Thank you!